



Lease End Guide



GMC

The Path Ahead

Thank you for being a GM Financial customer. With your lease scheduled to end soon, we want to ensure you understand your options. No matter your decision, here's how you can keep moving forward:

Option 1: Turn in your GM vehicle and purchase or lease a new GM vehicle

Are you ready for your next GM vehicle? Visit your GM dealership and explore our range of new models to select the vehicle that's right for you. This is also a great time to discuss excess kilometres and your vehicle's condition.

- Make an appointment with your originating GM dealer.
- Select your next GM vehicle and discuss which lease or purchase option is best for you.
- Turn in your vehicle, or structure your new lease or purchase to incorporate your current vehicle as a trade-in.

Option 2: Purchase your leased GM vehicle

You can purchase your leased vehicle at any time during your lease period. Here's how:

- Your lease maturity purchase option is displayed on your lease agreement. Contact your original Chevrolet, Buick or GMC dealer to assist with arrangements as well as provide you options for purchase financing or extending warranty coverage.
- If you have questions please contact the GM Financial lease maturity team at 1-800-668-9777.



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Lease-End
Webpage

Option 3: Turn in your GM vehicle

Return the vehicle to your original Chevrolet, Buick or GMC dealership where it was leased. Remember to bring your owner's manual, extra set of keys and any other accessories that came with the vehicle.

- Take some time to review your vehicle's condition.
- A complimentary vehicle inspection will be arranged and performed by an inspection company authorized by GM Financial.
- Make an appointment to turn in the vehicle at your originating GM dealership.
- Consider purchasing or leasing a new GM vehicle.



2024 CHEVY SILVERADO



2024 CHEVY COLORADO



2024 GMC YUKON DENALI



2024 BUICK ENVISTA ST

Get Inspected

Convenience is key

Prior to turning in your leased vehicle, you should complete a complimentary pre-return inspection, which will be performed by a GM Financial-authorized inspection company. When the inspection company contacts you to schedule the inspection, scheduling it at the GM dealership where you leased your vehicle is a great option. You can also schedule it at home or work.

During the inspection, the inspector will review your vehicle's condition and identify any excess wear and tear. After the vehicle inspection is complete, you will receive instructions on how you can access your report online.

Repairs and maintenance

By scheduling an inspection at the GM dealership where you leased your vehicle, your dealer can suggest helpful repairs to minimize your out-of-pocket expenses. Your dealer can also help you determine what repairs may be covered under the vehicle's manufacturer warranty.

After any repairs are completed and before turning in your leased vehicle, please mail or email repair receipts to GM Financial, so a credit can be applied to your account.

If you elect to not repair excess wear and tear, those charges will be billed to your account, and an invoice will be mailed to you.

Send repair receipts to:

GM Financial
Attn: Wear and Tear Department
2001 Sheppard Ave East, Suite 600
Toronto, ON M2J 4Z8

Email: cservice@gmfinancial.com

Identifying Excess Wear

Exterior



4 or more dings per panel



1 dent (more than 2.5 cm) or 1 scratch (equal to or more than 10 cm per panel)



Cracked glass (equal to or more than 1 cm in diameter) or spidered cracks

Wheels & Tires



- Tread depth greater than 3mm at the shallowest point (including spare tire).
- Tires must match manufacturer's recommendation guidelines.
- The two tires on each axle match in type and brand name.
- Original manufacturer wheels.

Winter/snow tires are acceptable on vehicles returned Nov. 1-April 15, but must meet the above mentioned requirements.

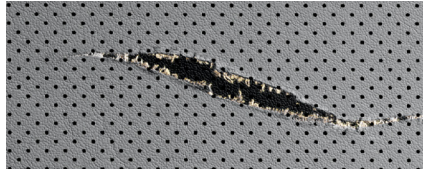
Interior



Permanent stains



Upholstery holes



Tears more than 1 cm

Miscellaneous



- Cracked headlights
- Mechanical defects
- Missing equipment, including keys and key fobs
- Instrument panel warning lights or messages illuminated

Your Return Checklist

Use this checklist to ensure your turn-in process is fast and simple:

- Schedule your complimentary pre-return inspection appointment prior to the lease-end date.
- Schedule a turn-in appointment with your GM dealer.

Clear all personal data from the vehicle and reset the system to factory settings.

For complete instructions, see your Owner's Manual.

Examples include:

- Garage door codes
- App or other login information
- Saved phone numbers
- Saved addresses

Clean your vehicle inside and out. Don't forget your personal items, such as:

- Sunglasses
- Garage door openers
- Phone chargers
- Tollway tags
- Memory cards and USB drives
- Parking passes

Make sure all original equipment is present. This includes:

- Keys and key fobs
- Owner's Manual /Ownership

All other accessories included in the lease package, which may include:

- EV power-charging cables
- Entertainment system headphones
- Luggage crossbars
- All seats
- Floor mats
- Toolkits
- Cargo covers
- Spare tires

- Sign the Check-in Receipt and Odometer Statement at the dealership and keep a copy for your records.

- Cancel automatic payments.



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Common Questions

Q: Where do I return my vehicle?

The GM dealership where you leased your vehicle is best qualified to assist you with the lease-end process. If you have moved a significant distance since you leased your GM vehicle, or you would like to turn in your vehicle at another GM dealership, please contact GM Financial at 1-800-668-9777.

Q: What charges can I expect on my final invoice?

If you turn in your leased vehicle, you are responsible for any excess wear and tear charges, remaining payments, excess kilometre charges, fees, taxes and/or citations.

Q: How can I obtain a purchase option price?

Contact the GM dealership where you originally leased your vehicle to assist with obtaining a purchase option price or call GM Financial at 1-800-668-9777. Please have your account number or vehicle identification number available to help us quickly locate your account.

Have more questions?
We have more answers.

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For answers to additional questions or for more information, contact GM Financial at 1-800-668-9777.

Monday through Thursday: 8 a.m. to 8 p.m. ET
Friday: 8 a.m. to 6 p.m. ET